



Dear Guests

For the safety of our guests and team members here at the hotel, Rowton Hall Hotel and Spa continues to operate in a COVID secure manner and we are delighted to announce that all areas of our hotel are open to visitors in line with new current guidelines.

From the 14th October 2020 Rowton Hall will fall into Tier 2 “High” COVID19 regulations as we are based in Cheshire, therefore the following rules apply:

- Guests must not socialise with anybody outside of your household or support bubble in any area of the hotel
- Guests must not socialise in a group of more than 6 outside, including in our garden
- The Langdale Restaurant and Cavalier Bar will be open until 10pm
- Social distancing measurements will remain in place across the Hotel and Spa
- Guests are required to wear face masks in public areas of the hotel until you are sat at a table
- Wedding Ceremonies and Receptions can continue for up to 15 guests
- Socially distanced business meetings can continue to take place for up to 3 people in a restaurant setting but private function rooms will need to be booked should you have any additional people
- Meetings can continue to take place for up to 30 guests, providing all social distancing measures are in place

Rowton Hall Hotel and Spa has been presented with the “**Good to go**” certificate from Visit England, this is in recognition that we have confirmed that we have followed government and industry COVID-19 guidelines, ensuring processes are in place to maintain cleanliness and aid social / physical distancing

We would like to advise that all of our residents will be asked to sign a declaration on arrival to the hotel to confirm you are from the same household or support bubble. If this declaration is not signed, we will unfortunately not be able to accept your stay.

For the safety of our guests and team members, we must ask all of our guests to conform to the guidance and regulations set out by the government, I would like to thank you for your patience and understanding in these difficult times.

There are travel restrictions in place for residents of areas which fall into the Tier 3 areas listed below, we are respectfully asking for your co-operation, if you do live in one of these areas listed please do not travel to the hotel, the team are contacting guests, if you have not received a call from us please do call us on **01244 335262** and we'll be delighted to rearrange your booking.

- Liverpool City Region
- Liverpool
- Knowsley
- Wirral
- St Helens
- Sefton
- Halton

We are very aware that restrictions can be altered by the government at any time and often at very short notice, we will keep you updated with any changes to your reservation, in the meantime if you have any queries please do not hesitate to contact us **01244 335262**.

Rowton Hall Hotel & Spa, Whitchurch Road, Chester, Cheshire. CH3 6AD